

## Summer House Owner Survey

Please print this document and mail or hand deliver your completed survey in a sealed envelope to:

*Board of Directors  
700 Ocean Place  
Ponte Vedra Beach, FL 32082*

**Please RANK [1 through 8 or more], in order of importance, the characteristics of the community that you believe lead owners, residents and the public to view Summer House favorably.**

- \_\_\_\_\_ Amenities [pools, gym, clubhouse, etc.]
- \_\_\_\_\_ Landscaping
- \_\_\_\_\_ Reasonable price point of ownership and rental
- \_\_\_\_\_ Location
- \_\_\_\_\_ Visible capital improvement projects
- \_\_\_\_\_ Office management services
- \_\_\_\_\_ Maintenance services/condition of buildings
- \_\_\_\_\_ Rules enforcement
- \_\_\_\_\_ Other [please comment]

Comments:

**Please CHECKMARK which characteristics, if any, of the community that you believe lead owners, residents and the public to view Summer House unfavorably.**

- \_\_\_\_\_ Amenities [pools, gym, clubhouse, etc.]
- \_\_\_\_\_ Landscaping
- \_\_\_\_\_ Price point of ownership and rental
- \_\_\_\_\_ Location
- \_\_\_\_\_ Visible capital improvement projects
- \_\_\_\_\_ Office management services
- \_\_\_\_\_ Maintenance services/condition of buildings
- \_\_\_\_\_ Rules enforcement
- \_\_\_\_\_ Other [please comment]

Comments:

**What is [are] your view[s] with respect to the fee structure at Summer House?**

- Fees are too high.
- Fees are low and should be raised in order to pay for more staff and more services.
- Fees are reasonable and should be increased in proportion to increases in everyday living costs.
- Fees are reasonable but should not be increased.
- Fees should be increased in order to speed up Golfside siding construction and other capital project timelines.
- The membership should be special assessed in order to speed up Golfside siding construction and other capital project timelines.
- The membership should only be special assessed in the most extraordinary circumstances, and there are no extraordinary circumstances at this time.
- Other [please comment]

Comments:

**What is your view of rules enforcement at Summer House?**

- The rules are reasonable and are fairly enforced.
- The rules are reasonable but are selectively or unfairly enforced.
- The rules are unreasonable and their enforcement makes Summer House a less pleasant and desirable place to live.

Comments:

**What is [are] your view[s] of the performance of the landscaping company at Summer House?**

- They do a very good job on the whole.
- They are okay but not great, and they are better than the last company.
- They are good in most areas of the property but neglect perimeter areas.
- They are marginal and the Board should consider replacing them.
- They are terrible and the Board should replace them even if it costs more money.
- All landscapers' services are similar in quality over time and changing companies would probably just increase our costs and not improve the quality of the service we receive.

Comments:

**Do you believe there are any significant community issues that are not being addressed by the Board or any changes to existing policy that you would like to see considered by the Board?**

- No.
- Yes [please comment]

Comments:

**Please feel free to attach additional pages with comments.  
Your responses are very much appreciated.**